



## Pickleball Rules and Policies

### Morning Session Registration

- 1) All players must have a 2026/2027 membership or 2026 Season Pass: Outdoor Only to register.
- 2) May only register to play in one morning time session per day (Registration opens at 7:00 PM the night before)
- 3) Must select playing level in order to complete morning registration. Playing levels offered are: “Truly Advanced”, “High Intermediate”, “Intermediate”
- 4) Players may only register for one morning session. Registering for two will result in removal from both.
- 5) Morning registration is only valid for the member who is registered. For example, a family member or friend cannot take your spot on the list even if they have a membership.
- 6) If a player is on the waitlist, they will be notified by phone call of an opening. The waitlist is in chronological order of the time the member is added to the list. Waitlisted players will not skip to the top of the waitlist if they show up in person.
- 7) If a player does not show or contact the pickleball office **20 minutes into their registered session**, they will be removed and their spot replaced with the first person on the waitlist.
- 8) If a player is not registered and sneaks onto the courts to play in a morning session, their membership will be suspended in accordance to our discipline policy. Multiple offenses will lead to membership termination with no refund.
- 9) Guest passes do not exist. If a member brings a guest, they must pay the daily drop-in fee. Members cannot bring a “guest” for the morning sessions. No exceptions!



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### Morning Play

- 1) Pickleball staff will determine which courts are for certain levels and have the right to switch or close courts during session if need be.
- 2) Play cannot begin before 7:30 AM
- 3) All registered players must swipe their membership card in the pickleball office before entering the courts
- 4) After swiping in, players disperse to designated courts in groups of four and begin warm up. Warmup is limited to five minutes from the start of the session.
- 5) Remaining players put their paddles in a designated paddle rack. **DO NOT MOVE PADDLES IN THE RACK. Violators will be moved to the end of the rotation.** Only staff members may move paddles.
- 6) First game of the session: Winners remain on the court. Losers exit court and place their paddles at the end of the designated rack. The next two players from the corresponding paddle rack enter to play.
- 7) Rotation continues with two players off, two players on for the remainder of the session. Each player will play two games then exit the court and place their paddle in the designated paddle rack. Failure to exit court, attempt to jump courts, or lying about scores will be followed by consequences in accordance to our discipline policy
- 8) If a player's turn comes to play on a court and they refuse or are not present, their paddle will be moved to the back of the line
- 9) Courts must be cleared completely when session ends. Players will exit the gate on Haven Avenue. This includes the second session before Open Play. Members that want to stay for Open Play must re-enter and rescan for Open Play.



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### Afternoon Play

- 1) Players must have a season membership or pay the daily fee to play
- 2) Open play courts are on a first-come, first-serve basis.
- 3) For Open Play, groups can stay together. However, if courts are full, groups are limited to 4 players on a court. Extra players are not permitted to rotate in.
- 4) If courts are full and people are waiting, groups play two games and exit courts to allow next group on. They then place their paddles in the racks to be rotated back on by a pickleball staff member.

### Weather Policy

- 1) Pickleball staff will make the decision when courts become unsafe for play due to inclement weather.
- 2) When courts are deemed unsafe, all players and spectators must leave the facility
- 3) If a morning session is delayed, shortened, or canceled, extra time will not be allotted or made up.
- 4) Our staff will work as quickly as possible to reopen the courts when they are dry and safe to play.
- 5) Courts will remain locked and closed until they're ready to play.



## Pickleball Rules and Policies

### General

- 1) Foul language, intimidation, bullying, or harassment is strictly prohibited.
- 2) No activities except pickleball are allowed on the courts.
- 3) Memberships are non - transferable and valid only for the individual registered.
- 4) Pickleball lessons are only permitted by the City's hired Pickleball Instructors. Sign ups for lessons can be made inside the Pickleball office.
- 5) No pets, bicycles, or alcoholic beverages are permitted inside the pickleball complex.
- 6) Children must be supervised by an adult at all times or they will be asked to leave.
- 7) Closed—toed shoes must be worn at all times.
- 8) Please be respectful to others and your surroundings.
- 9) Please properly dispose of trash using the green buckets located throughout the complex, as well as the large bins by the main gate and outside the pickleball office.
- 10) Public urination and defecation is prohibited. Bathrooms are located outside the Pickleball office and are open from 7:30 AM - 7:30 PM

### Discipline

- 1) Three missed morning reservations without notice will result in a three –day suspension from morning play.
- 2) First offense in failure to abide to any policy will result in a verbal and written warning.
- 3) A second offense will result in a three - day suspension from the Pickleball Complex.
- 4) A third offense will result in revocation of the season membership and expulsion from the Pickleball Complex.
- 5) All disciplinary actions will be reviewed by the Assistant Supervisor of Recreation, Supervisor of Recreation, and the Director of Community Services Department.